

BUSINESS RESPONSIBILITY REPORT

SECTION A: GENERAL INFORMATION ABOUT THE COMPANY

- 1. Corporate Identity Number (CIN) of the Company: L99999PB1990PLC010307
- 2. Name of the Company: Trident Limited
- Registered address: Trident Group, Raikot Road, Sanghera - 148 101
- 4. Website: www.tridentindia.com
- 5. E-mail id: investor@tridentindia.com
- 6. Financial Year reported: 2016-17
- Sector(s) that the Company is engaged in (industrial activity code-wise):

Industrial Group	Description				
131	Spinning, weaving and finishing of textiles				
1701/170	Manufacture of paper and paper products/ Manufacture of pulp, paper and paperboard				
2011	Manufacture of basic chemicals				
3510	Electric power generation, transmission and distribution*				
* The Power produced is for captive use.					

- 8. List three key products/services that the Company manufactures/provides (as in balance sheet)
 - Textiles (which interalia includes Bath Linen, Bed Linen and Yarn)
 - ii. Paper (Branded Copier, Writing & Printing Maplitho, Bible & Offset Print Paper)
 - iii. Chemicals
- 9. Total number of locations where business activity is undertaken by the Company
 - (a) Number of International Locations (Provide details of major 5)

US Office: 295, Fifth Avenue, Suite 612, New York, NY 10016, USA

UK office: Trident Europe Limited, First Floor, Sovereign House, Stockport Road, Cheadle, Cheshire, England – SK82EA

- (b) Number of National Location: 12
- 10. Markets served by the Company -Local/State/ National/International : The Clientele of the Company

spans across about 100 countries in six continents.

SECTION B: FINANCIAL DETAILS OF THE COMPANY

- **1. Paid up Capital (₹):** 5,096.0 Million
- **2. Total Turnover (₹):** 48,393.5 Million
- 3. Total profit after tax (₹): 3,369.8 Million
- 4. Total Spending on Corporate Social Responsibility (CSR) as percentage of profit after tax (%) CSR Spending accounts to 1.6% of Profit after Tax and 2.3% of average net profit of the Company made during the three immediately preceding financial years.
- List of activities in which expenditure in for above has been incurred: The CSR Activities of the Company are detailed at Annexure IV to the Directors Report in full Annual Report for FY 2016-17.

SECTION C: OTHER DETAILS

1.	' '	Domestic Subsidiary: Trident Global Corp Limited Foreign Subsidiary: Trident Europe Limited
2.	Do the Subsidiary Company/ Companies participate in the BR Initiatives of the parent company? If yes, then indicate the number of such subsidiary company (ies).	
3.	Do any other entity/entities (e.g. suppliers, distributors etc.) that the Company does business with, participate in the BR initiatives of the Company? If yes, then indicate the percentage of such entity/entities? [Less than 30%, 30-60%, More than 60%]	The Company participates in the BR Initiatives independently

SECTION D: BR INFORMATION

- 1. Details of Director/Directors responsible for BR
- (a) BR Initiatives of the Company are undertaken under the supervision of Corporate Social Responsibility Committee of the Company, which comprises of following directors:

DIN: 00007988

Name: Mr Rajiv Dewan (Chairman)

Designation: Non-executive Independent Director

DIN: 00009037

Name: Mr Rajinder Gupta

Designation: Non-executive Non-Independent Director

DIN: 00403335

Name: Mr Deepak Nanda

Designation: Executive Non-Independent Director

(b) Details of the BR head

No.	Particulars	Details
1.	DIN Number (if applicable)	00403335
	(п аррисавие)	
2.	Name	Mr Deepak Nanda
3.	Designation	Managing Director
4.	Telephone number	+91 161-5039999
5.	E-mail id	deepaknanda@tridentindia.com

2. Principle-wise (as per NVGs) BR Policy/ policies

The National Voluntary Guidelines (NVGs) on Social, Environmental and Economic Responsibilities of Business released by the Ministry of Corporate Affairs has adopted nine areas of Business Responsibility. These briefly are as follows:

- P1- Businesses should conduct and govern themselves with Ethics, Transparency and Accountability.
- P2- Businesses should provide goods and services that are safe and contribute to sustainability throughout their life cycle.
- P3- Businesses should promote the well-being of all employees.



- P4- Businesses should respect the interests of, and be responsive towards all stakeholders, especially those who are disadvantaged, vulnerable and marginalized.
- P5- Businesses should respect and promote human rights.
- P6- Businesses should respect, protect, and make efforts to restore the environment.
- P7- Businesses when engaged in influencing public and regulatory policy, should do so in a responsible manner.
- P8- Businesses should support inclusive growth and equitable development.
- P9- Businesses should engage with and provide value to their customers and consumers in a responsible manner.

(a) Details of compliance (Reply in Y/N)

No.	Questions	P1 P2 P3 P4 P5 P6 P7 P8 P9				P7	Remarks				
1.	Do you have a policy / policies for?	Υ	Υ	Υ	Υ	Υ	Υ	Υ	Υ	Υ	-
2.	Has the policy being formulated in consultation with the relevant stakeholders?	Y	Υ	Y	Y	Y	Y	Y	Y	Y	The policies have been formulated by taking inputs from the concerned internal stakeholders and are updated regularly in light of changing scenario and suggestions, though there is no formal consultation with external stakeholders.
3.	Does the policy conform to any national/international standards? If yes, specify?	NA	NA	NA	NA	NA	NA	NA	NA	NA	As the Company deals with the stakeholders spread across the globe, so the policies have been designed in view of the industry practices and national / international level standards.
4.	Has the policy being approved by the Board? If yes, has it been signed by MD / owner/ CEO/ appropriate Board Director?	Y MD	Y MD	Y MD	Y MD	Y MD	Y MD	Y MD	Y MD	Y MD	The policies have been approved by Board/Board Level Committees and have been duly signed by the Managing Director of the Company.
5.	Does the company have a specified Committee of the Board / Director/Official to oversee the implementation of the policy?	Υ	Y	Y	Y	Y	Y	Y	Υ	Y	-
6.	Indicate the link for the policy to be viewed online?	Home / Investor Relations / Corporate Governance / Policies http://www.tridentindia.com/corporategovernance							-		
7.	Has the policy been formally communicated to all relevant internal and external stakeholders?	·						-			
8.	Does the company have in-house Structure to implement the policy / policies?	Yes							The CSR Committee of the Board of Directors is responsible for implementation of BR policies.		
9.	Does the Company have a Grievance Redressal Mechanism related to the policy / policies to address stakeholders' grievances related to the policy / policies?								Any grievance / feedback related to the policies can be sent to the Company at: whistleblower@tridentindia.com or investor@tridentindia.com by the stakeholders		
10.	Has the company carried out Independent audit / evaluation of the working of this policy by an internal or external agency?				-						

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(b) If answer to any question at Serial number 1 against any principle is 'No', please explain why:

No.	Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
1.	The Company has not understood Principles									
2.	The Company is not at a stage where it finds itself in a									
	position to formulate and implement the policies on									
	specified principles									
3.	The Company does not have financial or manpower				No	t Applica	ble			
	resources available for the task									
4.	It is planned to be done in next six months									
5.	It is planned to be done in next 1 year									
6.	Any other reason (Please specify)									

3. Governance related to BR

(a) Indicate the frequency with which the Board of Directors, Committee of the Board or CEO assess the BR performance of the Company. Within 3 months, 3-6 months, Annually, More than 1 year

The Corporate Social Responsibility Committee and the Board of Directors of the Company annually review the performance of the BR Initiatives taken by the Company.

(b) Does the Company publish a BR or a Sustainability Report? What is the hyperlink for viewing this report? How frequently it is published?

Yes, the Company publishes its Business Responsibility Report annually and the same is available online at http://www.tridentindia.com/corporategovernance

SECTION E: PRINCIPLE-WISE PERFORMANCE

Principle 1

 Does the policy relating to ethics, bribery and corruption cover only the company? Yes/ No. Does it extend to the Group / Joint Ventures / Suppliers / Contractors / NGOs / Others?

The Company believes in the conduct of the affairs of its constituents in a fair and transparent manner by adopting highest standards of professionalism, honesty, integrity and ethical behavior in the Organization. The Company exercises complete transparency in its operations with clear communication of the decisions impacting the stakeholders.

The Code of Corporate Governance & Conduct extends to all the members of the Board, Key Managerial Personnel and Senior Management of the Company. Also the Company has formulated Member Service Rules which are applicable to all the employees of the Company. These Member Service Rules mandate the conduct by the employees of the Company with all the stakeholders in a fair and ethical manner.

The Company has set up an adequate control mechanism in place to address the issues relating to ethics, bribery and corruption.

The Company also adopted a Vigil Mechanism and a Whistle Blower Policy applicable to all Directors, Employees and Stakeholders including Vendors, Channel Partners, Business Associates including contractors or Customers of the organization, who can make Protected Disclosures regarding any unethical behavior or improper practices being followed under the Policy.

There is an Internal Complaints Committee wherein any wrongful conduct as regards sexual harassment or any discrimination is reported.

How many stakeholder complaints have been received in the past financial year and what percentage was satisfactorily resolved by the management? If so, provide details thereof.

As detailed in the Corporate Governance Report, 13 investors' complaints were received during the financial year 2016-17. No Complaint was outstanding as on March 31, 2017 and all complaints stand resolved.

During the reporting period, no complaint was received as regards ethics, bribery and corruption from any of the stakeholder.

Principle 2

 List up to 3 of your products or services whose design has incorporated social or environmental concerns, risks and/ or opportunities.

Talissm [Bath Linen]

Bio-Touch [Bed Linen]

Paper

- For each such product, provide the following details in respect of resource use (energy, water, raw material etc.) per unit of product (optional):
 - (a) Reduction during sourcing/production/distribution achieved since the previous year throughout the value chain?

The Company continuously strives to innovate and unlock the value of its product to present the best to its customers. At the same time being a socially responsible citizen, the Company reconciles economy with ecology.

We endeavor to make the products durable with multi attributes so as to reduce the burden on resources.

The Talissm range of Bath Linen is fade resistant, highly absorbent, snag resistant, BP safe with low shrinkage.

The Bio-touch range of Bed Linen are designed in an environmentally conscious way which strives for reduced carbon print.

The Company is one of the few Companies manufacturing paper with wheat straw (unconventional raw material). Besides, the Company's captive power plant utilizes waste from other processes as well as biomass for power generation, strengthening its credentials as an environment-friendly organization.

(b) Reduction during usage by consumers (energy, water) has been achieved since the previous year?

Not Applicable



 Does the company have procedures in place for sustainable sourcing (including transportation)? If yes, what percentage of your inputs was sourced sustainably? Also, provide details thereof.

Yes, the business model of the Company has their roots in an agro-based economy which leads to prosperity of farmers. The Company procures its raw material requirement from within a radius of 150 kms of the plant area.

Realizing the responsibility towards environment, the Company continuously innovates for Green Initiatives. The major breakthrough has been achieved in the Textiles wherein Company has used Enzymes and has also selected New Technology Dyestuffs. These innovations have resulted in lowest water usage, lowest energy usage, lowest CO_2 produced through emissions, lowest effluent volume.

We discourage the use of child labour or forced labour at the premises of business associates in the area of ethical sourcing. We would not be able to ascertain the percentage of our inputs which have been sourced sustainably.

4. Has the company taken any steps to procure goods and services from local & small producers, including communities surrounding their place of work?

Yes, the Company take services from the local and small producers. Further, the raw materials used by the Company are agro-based so they are sourced from local economy.

(1) If yes, what steps have been taken to improve their capacity and capability of local and small vendors?

Through its sustained efforts, the Company has helped local farmers, and service providers to prosper in their respective businesses. The Company procures cotton, wheat straw and other inputs from local farmers. Also, the Company provides financial and other assistance to farmers who produce these agriculture products. This increases the capacity and capability of farmers and also the quality of the products produced.

The Company's manufacturing sites act as an economic centre for the communities in the vicinity. The Company ensures that it engages local villagers and small businesses around its manufacturing facilities in variety of productive employment i.e. housekeeping, security division, horticulture etc.

 Does the company have a mechanism to recycle products and waste? If yes what is the percentage of recycling of products and waste (separately as <5%, 5-10%, >10%)? Also, provide details thereof.

The Company is having mechanism to recycle its products. The Company is very cautious about the waste management, therefore wastes are treated in such a way which is best for the environment.

Trident maintains a zero liquid discharge facility for Bed and Bath Linen processing, saving fresh water of about 6 million litres per day directly. The facility has a biological plant for biodegradation of waste water and an RO system to recover 92% of water.

The Company's captive power plant utilizes waste from other processes as well as biomass for power generation, strengthening its credentials as an environment- friendly organization. Also, the power plant is equipped with the latest multi-fuel AFBC boilers with complete automated DCS operation and intelligent load management system. The plant can consume agro-wastes (rice husk), ETP sludge, methane (from ETP), pet coke and imported coke.

Principle 3

- Please indicate the Total number of employees 12,825 permanent employees
- Please indicate the Total number of employees hired on temporary/contractual/casual basis - 1,867 contractual employees
- Please indicate the Number of permanent women employees
 2,012 permanent women employees
- 4. Please indicate the Number of permanent employees with disabilities 64
- Do you have an employee association that is recognised by management - No
- What percentage of your permanent employees is members of this recognized employee association? - Not Applicable
- Please indicate the Number of complaints relating to child labour, forced labour, involuntary labour, sexual harassment in the last financial year and pending, as at the end of the financial year. - Not Applicable

No.	Category	No of complaints filed during the financial year	No of complaints pending as at end of the financial year
1.	Child labour / forced labour / involuntary labour	-	-
2.	Sexual harassment	-	-
3.	Discriminatory employment	-	-

- 8. What percentage of your under mentioned employees were given safety & skill upgradation training in the last year?
 - (a) Permanent Employees: 85%
 - (b) Permanent Women Employees: 95%
 - (c) Casual / Temporary / Contractual Employees: 75%
 - (d) Employees with Disabilities: 100%

Principle 4

- Has the company mapped its internal and external stakeholders? Yes
- 2. Out of the above, has the company identified the disadvantaged, vulnerable & marginalized stakeholders. Yes
- Are there any special initiatives taken by the company to engage with the disadvantaged, vulnerable and marginalized stakeholders? If so, provide details there of.

The Company has taken special initiatives for the benefit of local communities and other disadvantaged and marginalized stakeholders. The Company also actively participated in the CSR activities to benefit the local communities nearby the Company's manufacturing facilities.

Under the CSR programme, the Company has taken following initiatives to benefit the local and marginalized stakeholders:

Mainstreaming the marginalised: Trident, in collaboration with the local gram panchayat, initiated a campaign in the village of Mhowkala to educate the elderly and encourage them to eradicate malpractices such as untouchability and casteism. This campaign helped awaken the masses in such a manner that the villagers invited harijans to their homes and motivated them to be a part of the campaign. In order to take this campaign to its logical conclusion, a step-by-step description of the methodology to wipe out untouchability was handed over to the sarpanch.

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Educating Girl Child: Trident launched "Shiksha Protsahan", an initiative that aims at increasing the literacy and development of girl child of families living in tribal and remote areas. The Company supports evening classes for more than 100 under-privildged students. Also, the note books have been distributed to all the students of 200 Government and Private Schools at Barnala.

This initiative has also impacted families living in tribal and remote areas of district Sehore, Madhya Pradesh.

Educating adults: Trident kickstarted an education programme for adults called "Saakshar" in association with village panchayats and anganwadi centres in Sehore (Madhya Pradesh). The programme reached out to those who didn't have the benefit of formal education. The objective of the programme was not only to increase the literacy rate but also to educate masses on social and ecological issues.

Drug De-Addiction Programme: Trident started a Programme- "Trident Uday" in collaboration with Art of Living & Ministry of Health & Family Welfare. The expenses of entire treatment were borne by the Company and the medical support was provided in collaboration with the De-Addiction and Rehabilitation Centre, Civil Hospital, Barnala. The response of this initiative was quite impressive with Awareness Sessions conducted for 950 people as well as students. About 450 members have been engaged through Art of Living Sessions.

The Company takes pride in mentioning that it has been conferred with the prestigious "Astitva Samman, 2017 award" for taking trailblazing measures for the women empowerment. The award is a recognition of the Company's efforts towards women empowerment through a Forum-ASMITA. This forum provides the inspirational platform to learn, develop & grow- both personally and professionally.

Principle 5

 Does the policy of the Company on human rights cover only the company or extend to the Group /Joint Ventures / Suppliers / Contractors / NGOs / Others?

The Company advocates the supremacy of human rights and all its policies acknowledge this. The Company discourages its business associates from doing any violation of Human Rights.

2. How many stakeholder complaints have been received in the past financial year and what percent was satisfactorily resolved by the management?

The Company did not receive any stakeholder complaint in 2016-17 regarding human rights.

Principle 6

 Does the policy related to Principle 6 cover only the Company or extends to the Group/JointVentures/Suppliers/ Contractors/NGOs/others.

The Company as a responsible corporate citizen considers its obligation to maintain highest standards of the environmental management and ensure for all its members, consultants, contractors and customers a safe and healthy environment free from occupational injury & diseases. However, the policy of the Company in this regard governs the conduct of the Company only.

Does the Company have strategies/initiatives to address global environmental issues such as climate change, global warming, etc? Y/N. If yes, please give hyperlink for web page etc.

The Company is very much concerned about the climate change due to industrialisation, and it adopts best of processes & techniques, so that it minimises the negative effect on the environment. Decision to manufacture Paper from wheat straw was one of the most important initiatives taken by the company. This saves thousands of trees from

cutting down, which is one of the best ways to preserve our precious environment from being exposed to be polluted.

Trident maintains a zero liquid discharge facility for Bath and Bed Linen processing, saving fresh water of about 6 million litres per day directly. The facility has a biological plant for biodegradation of wastewater and an RO system to recover 92% of water.

The Company endeavours to impact the environment positively with cleaner production methods, use of energy efficient and environment friendly technologies.

The Company has been awarded with the prestigious "National Energy Conservation Award - 2016" - Second Prize for towel division, Budhni by the Ministry of Power, Government of India. This accolade adds heaps of motivation and drive in Company's efforts to continue its product innovation, quality excellence and commitment towards energy conservation.

3. Does the Company identify and assess potential environmental risks? Y/N

Yes, potential environmental risks are identified as a part of the Company's risk management activity and feature in the Company's risk library. The Company regularly reviews its environmental risks and undertakes initiatives to mitigate them.

4. Does the Company have any project related to Clean Development Mechanism? If so, provide details thereof. Also, if Yes, whether any environmental compliance report is filed?

The Company continues to work towards cleaner tomorrow by use of cleaner fuels and maximum utilisation of energy produced during the manufacturing process. Further, the adoption of globally-accepted manufacturing principles such as CLRI (Cleaning, Lubricating, Re-tightening and Inspection) and TPM (Total Productive Maintenance) strengthens the health of assets. However, no Compliance Report has been filed

The Company was also awarded the "SEEM National Energy Management Award 2016" – Gold Category for its Paper and Chemical Division, Barnala and Silver Category for its Yarn Division, Budhni.

 Has the Company undertaken any other initiatives on-clean technology, energy efficiency, renewable energy, etc. Y/N. If yes, please give hyperlink for web page etc.

All the manufacturing facilities of the Company are ultra modern and fully automated which makes efficient use of energy and technology. The Company uses the steam produced as a by-product, in the production of energy / power, which makes it highly energy efficient. The power plant is equipped with the latest multi-fuel AFBC boilers with complete automated DCS operation and intelligent load management system. The plant can consume agro-wastes (rice husk), ETP sludge, methane (from ETP), pet coke and imported coke. The other initiatives taken by the Company for energy efficiency are detailed in Annexure I to the Directors' Report included in the Annual Report for FY 2016-17.

6. Are the Emissions / Waste generated by the Company within the permissible limits given by CPCB/SPCB for the financial year being reported?

Yes, the Emissions/ Waste generated by the Company are within the permissible limits given by CPCB/SPCB for the financial year.

 Number of showcause / legal notices received from CPCB/ SPCB which are pending (i.e. not resolved to satisfaction) as at the end of Financial Year.

There is no show cause / legal notice received from CPCB / SPCB which is pending as at the end of financial year in relation with non-compliance with environmental laws and regulations.



Principle 7

 Is your Company a member of any trade and chamber or association? If Yes, name only those major ones that your business deals with:

Yes, our Company is the member of the following Organizations:

- (i) Federation of Indian Chambers of Commerce and Industry [FICCI]
- (ii) Confederation of Indian Industry [CII]
- (iii) All India Management Association [AIMA]
- (iv) Confederation of Indian Textile Industry
- (v) PHD Chamber of Commerce & Industry
- (vi) Federation of Indian Export Organisations [FIE0]
- [vii] The Cotton Textiles Export Promotion Council [TEXPROCIL]
- (viii) Apparel Export Promotion Council [AEPC]
- (ix) Electronics and Computer Software Export Promotion Council
- (x) Indian Paper Manufacturers Association [IPMA]
- (xi) Indian Agro & Recycled Paper Mills Association [IARPMA]
- (xii) Indian Pulp and Paper Technical Association [IPPTA]
- Have you advocated/lobbied through above associations for the advance mentor improvement of public good? Yes/No; if yes, specify the broad areas (dropbox: Governance and Administration, Economic Reforms, Inclusive Development Policies, Energy Security, Water, Food Security, Sustainable Business Principles, Others)

The Company appreciates the importance of trade associations. Trade associations provide a forum for information sharing and discussion with both trade association officials and representatives of various sectors. The Company participates in the discussions, meetings and seminar organized by the various associations and actively put forth its viewpoint on various policy matters and inclusive development policies. The Company utilizes these forums for pushing new policy initiatives and agendas.

Principle 8

 Does the company have specified programmes/initiatives/ projects in pursuit of the policy related to Principle 8? If yes, details thereof.

Being a responsible corporate citizen, Trident has a value system of giving back to society and improving life of the people and the surrounding environment. The Company's CSR initiatives are inspired by the opportunity to contribute to a more secure and sustainable future. The details on the same have been shared in the Section 'Corporate Social Responsibility' that forms part of the 'Management Discussion And Analysis' in the Annual Report for the FY 2016-17.

2. Are the programmes/projects undertaken through inhouse team/own foundation/external NGO/government structures/any other organization?

Programmes as covered under CSR Activities are undertaken through Company as well as external organizations also. Activities undertaken by external organizations are directed and monitored by the Company on regular intervals /periods.

3. Have you done any impact assessment of your initiative?

The CSR programmes and their impacts/ outcomes are monitored and reviewed by the CSR Committee of the Board and management periodically to understand the impact of these programmes.

4. What is your Company's direct contribution to community development projects-Amount in ₹ and the details of the projects undertaken.

In 2016-17, the Company spent ₹55.1 million on various CSR initiatives, detailed in Annexure IV to the Directors' Report included in the Annual Report of the Company for the FY 2016-17.

5. Have you taken steps to ensure that this community development initiative is successfully adopted by the community?

The Company has made a special team along with a special CSR Department. These employees visit the areas to understand the problems being faced by the community and determine the action required to be taken. The same is then discussed with CSR Head for budget allocation and implementation. The Company strives to reach out to the end user itself to have a maximum impact. For eg: Wheat Floor Distribution, Free Medical Camp in collaboration with CMC Hospital, Ludhiana and Barnala, distribution of notebooks in schools, Drug De-Addiction Initiative etc.

Principle 9

 What percentage of customer complaints/consumer cases are pending as at the end of financial year.

The Mission of the Company is to continue growth by leading national and international standards and embracing ethical means in harmony with the environment, ensuring customer delight, stakeholder trust and social responsibility.

There were no Customer complaints / consumer cases pending as at the end of financial year.

Does the Company display product information on the product label, over and above what is mandated as per local laws? Yes / No / N.A. / Remarks (additional information)

The Company fully complies the laws of land. All the display and disclosure requirements as per applicable Statutes are complied with.

 Is there any case filed by any stakeholder against the Company regarding unfair trade practices, irresponsible advertising and/or anti-competitive behavior during the last five years and pending as on end of financial year. If so, provide details thereof.

There have been no cases relating to unfair trade practices, irresponsible advertising and/or anti-competitive behaviour against the Company in the last five years.

4. Did your Company carry out any consumer survey/consumer satisfaction trends?

Customers' satisfaction is the Company's goal, which motivates the Company to keep its products as per the consumers' requirements. To understand the customers better, the Company adopts several procedures including customer surveys, customer audits and direct feedback. The Company Conducts regular retailer meets for better market research and customer service. Feedback is also taken by the management during the visit of Customers at the manufacturing facilities. This helps the Company in preparing and planning the future business strategies and profitability.

The Company has been recognised as Winner: 2017 in "Best Planned Maintenance Circle" in 8th TPM Circle Competition organised by Confederation of Indian Industry (CII). The award is a recognition of the Company's efforts towards continually implementing TPM and inspires Company to have zero-defects, zero-breakdown, thus ensuring safety and customer satisfaction.

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